

BC 1 Call Strategic Plan: 2026 – 2028

Vision: A safer BC by protecting people, the environment, and underground infrastructure.

Mission: To support safer digging practices by providing the excavation community and the public with information to help prevent damage to underground infrastructure.

Strategic Priorities

1. Sustain and Strengthen Organizational Excellence
2. Support and Grow a Thriving Membership
3. Drive Awareness and Increase Service Use
4. Advance Service Quality and Experience
5. Lead Through Collaboration and Advocacy