



# IMPORTANT SERVICE ENHANCEMENTS COMING IN 2024!

## **NextGen Platform: Enhancing your mobile experience,**

Each year, BC 1 Call users ask for a better experience on mobile devices. And that makes sense. To the extent you are working out in the field or are on the road, you need an online service that functions equally well in any internet-enabled environment from any device or screen. So, we are delighted to let you know, your BC 1 Call experience will meet your high standards with the launch of our Next Gen platform on January 24, 2024. Then, we will work to release in January 2025 functionality that will make placing and managing a locate request even easier.

The launch of NextGen will primarily benefit users, including your employees and contractors who place BC 1 Call Locate Requests.

If you would like to participate in a pre-launch test of the NextGen Platform, please contact us at [info@bc1c.ca](mailto:info@bc1c.ca).

Quote from CEO Chris Hyland: "Improving our user and member experience is a priority for BC 1 Call. We are working on bringing you other long-awaited features and functions in 2024/5. Stay tuned.

**Click or call [before](#) you dig.**

**[BC1C.CA](http://BC1C.CA) 1-800-474-6886 BC 1 CALL, 9768 THIRD ST, SIDNEY BC, V8L 3A4**



## Making it **easier** to submit a locate request from **any device**

# 01

### PHASE 1

- **January 2024 Launch**
- **Mobile Application** Browser Based
- **Improvements:**
  - **Easier Home Page Navigation**
  - **Ticket Entry**  
Forced dropdown options become text entry fields
  - **Disclaimer: Checkboxes**  
Acknowledgements required prior to submitting
  - **Outbound Tickets**  
Proper formatting of legal land descriptions
  - **Homeowner Request Form**  
Simplified with irrelevant fields stripped out

# 02

### PHASE 2 (ALBERTA ONLY)

- **April 2024 Launch**
- **Alternative locate provider checklist**

# 03

### PHASE 3

- **January 2025 Launch**
- **Multiple Dig Sites on one ticket**
- **New Mapping Tool**
- **Job Completion Date Field**
- **Advance notice tickets capped at 60 days**



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