**Locate Request Ticket Check List:**

**Information Required**

##### i.e. Information a BC 1 Call Agent will need to complete a Call-in Locate Request Ticket for you. Make it easy on yourself: have this information ready when you call.

##### These details are required to help our members provide you with the instructions you need to avoid inadvertently damaging underground infrastructure.

**Locate REquest TiCKET information required:**

|  |  |  |
| --- | --- | --- |
| **1.** | **ID #** | Assigned to a first-time caller by a BC 1 Call agent. Retain to facilitate follow-on support, if needed. |
| **2.** | **NAME** | of the person submitting the locate request and who will receive instructions from our members: |
| **3.** | **COMPANY** | Not applicable for a homeowner placing their own request on their home property. Skip to #4. |
| **4.** | **PHONE** | Home:  Cell: |
| **5.** | **EMAIL** | Ensure the email is monitored daily for an immediate confirmation of your request from BC 1 Call, and for member responses within 3 business days with instructions for avoiding damage to infrastructure. You must not begin digging until you have received responses from all those mentioned in our confirmation email. *Please check spam and junk folders if e-mail is not in your inbox.* |
| **6.** | **TYPE OF WORK**  *Eg. Digging holes, exposing building foundations or leveling the yard* | What sort of ground disturbance or digging will you be doing? |
| **7.** | **ACTIVITY**  *Eg. Fence Installation, tree planting or building a retaining wall)* | What is the project or purpose of your digging? |
| **8.** | **EXCAVATION METHOD** | How will you be digging?  Using a Machine / By hand / Both Methods |
| **9.** | **DEPTH** | How deep will you be digging? |
| **10.** | **WORK TO BEGIN DATE/TIME** | BC 1 Call members will get back to you within 3 business days, so the start date must be at least 3 full business days after the date your request is received. |
| **11.** | **WORKING ON BEHALF OF** | Applicable for contractors only. Homeowners skip to #13.   * Local Government * Utility * Private * Other |
| **12.** | **UTILITY/AUTHORITY** | If you checked that you are working on behalf of someone in #11, what type of services or infrastructure are you contracted to work on? (e.g. water, sewer, gas, telecommunications, energy, oil, construction, landscaping, etc.). Homeowners skip to #13. |
| **13.** | **ONSITE CONTACT NAME** | Only applicable for Emergency Locate Request Tickets. If not applicable, skip to #15 |
| **14.** | **ONSITE CONTACT NUMBER** | Only applicable for Emergency Locate Request Tickets. If not applicable, skip to #15. |
| **15.** | **PUBLIC PROPERTY** | Are you digging on Public Property?  Yes / No  If No, skip to #16. If Yes, what type of Public Property are you digging on:  Road / Shoulder / Boulevard / Green Space |
| **16.** | **PRIVATE PROPERTY** | Where on the property are you digging?  When facing the front of the house or property:  Front / Rear / Left Side / Right Side |
| **17.** | **DIG AREA MARKING** | Has your specific dig site been marked or defined by visual aids?  Yes / No  If yes, what type of Marking is it?  Paint / Small Flags / Posts / Other |

**LOcation DetAils:**

|  |  |  |
| --- | --- | --- |
| **18.** | **STREET ADDRESS/ INTERSECTION** |  |
| **19.** | **NEAREST CROSS STREET** |  |
| **20.** | **ADDITIONAL HELPFUL INFORMATION**  **about where you will be digging or how to get a hold of you** | Is there any other information that will help our members know more exactly on your property where you will be digging (this will help them match your dig site with their underground infrastructure), or how or when to reach you? |

***THANK YOU FOR TAKING THE TIME TO PREPARE FOR YOU CALL TO BC 1 CALL!***

**NoteS:**